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## Model #: SU3000RTXR3UHW

### SmartOnline 3kVA On-Line Double-Conversion UPS, 3U Rack/Tower, 110/120V Hardwire input & output



# **Highlights**

- 3000VA / 3kVA / 2400 watt on-line double-conversion 3U rack / tower UPS
- 110/120V +/-2% output at 50/60Hz, high efficiency economy mode option
- Oversize internal batteries, Expandable runtime, Hot-swappable batteries
- USB, RS232 & EPO ports; includes SNMPWEBCARD slot
- Front panel status LEDs with detailed load and battery metering
- Hardwire input & output connections

### **Description**

3000VA / 3kVA online, double-conversion UPS system in 3U rackmount form factor for critical server, network and telecommunications equipment. 3U rackmount form factor with an installed depth of 29.5 inches (75cm). Expandable battery runtime with optional BP72V15-2U (limit 1), BP72V28RT-3U (multi-pack compatible) and BP72V18-2US (multi-pack compatible) external battery packs. Full time sine wave 110 or 120V output with +/-2% voltage regulation. Online, double-conversion Uninterruptible Power Supply (UPS) actively converts raw incoming AC power to DC, then re-converts output back to completely regulated, filtered AC output. Operates continuously without using battery power during brownouts to 65V and overvoltages to 150V. Hardwired AC input and output (L-N-G, 120V). Highly efficient operation in optional economy mode setting, saves BTU heat output and energy costs. Network-grade AC surge and noise suppression. Zero transfer time between AC and battery operation. Network management interfaces support simultaneous communications via USB port, DB9 serial port and SNMPWEBCARD slot. Includes USB and DB9 management interfaces support simultaneous communications via USB port, DB9 serial port and SNMPWEBCARD slot. Includes USB and DB9 serial ports. Built-in DB9 port offers both enhanced RS-232 enabled monitoring data, plus contact closure monitoring ability. HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X. Supports simultaneous detailed monitoring of equipment load levels, self-test data and mains power conditions via all 3 network interfaces. Includes PowerAlert monitoring software and complete cabling. Emergency Power Off (EPO) interface. Multi-stage metered current monitoring and battery charge status LEDs. LED display panel easily rotates for better viewing in rackmount or tower configurations. Dataline surge suppression for dialup, DSL or network ethernet connection. Mains power and voltage regulation LEDs. Audible Alarm. Self-test. Fault-tolerant auto-bypass mode. 4 post rackmount accessories included; 2-9USTAND tower kit and 2POSTRMKITHD 2-post rackmount accessories available. Field replaceable, hot swappable internal batteries and external battery packs. Attractive all-black UPS design. \$250,000nnected equipment insurance;

#### Package Includes

- SU3000RTXR3UHW UPS System
- PowerAlert Software CD and cabling
- · Owner's manual with warranty information

#### **Features**

- 3000VA / 3kVA / 2400 watt online, double-conversion UPS system in 3U rackmount form factor for critical server, network and telecommunications equipment
- True online, double-conversion UPS provides perfectly regulated sine wave output within 2% of 110/120V (user selectable) under all usage conditions
- Maintains continuous operation through blackouts, voltage fluctuations and surges with zero transfer time
- Removes harmonic distortion, fast electrical impulses, frequency variations and other hard to solve power problems not addressed by other **UPS** types
- Corrects line voltage conditions as low as 65V and as high as 150V back to selectable 110/120V (+/-2%) values
- Highly efficient operation in optional economy mode setting, saving BTU heat output and energy costs
- Internal battery set offers 30 minutes runtime at half load (1200W) and 12 minutes at full load (2400W)
- Optional BP72V15-2U (limit 1), BP72V28RT-3U (multi-pack compatible) and BP72V18-2US (multi-pack compatible) external battery packs
- Some external battery configurations require the use of Tripp Lite's External Battery Configuration Software (see manual)
- Compact rackmount form factor installs using only 3 rack spaces (3U) with a maximum installed depth of 26 inches

- Ships with all mounting accessories for 4 post rackmount installation
- Optional 2POSTRMKITHD enables 2 post rackmount installation
- Optional 2-9USTAND accessory enables small-footprint upright tower placement
- Fault tolerant electronic bypass maintains utility output during a variety of UPS fault conditions
- Network interfaces support simultaneous communications via built-in USB, DB9 serial/contact-closure and SNMPWEBCARD slot
- HID compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X
- Included PowerAlert UPS monitoring software supports safe unattended shutdown, monitoring and control via local connected servers, plus any number of additional servers over IP
- UPS interface supports on-battery, low-battery, power-restored, AC-voltage, DC-voltage, output current monitoring, battery charge current, battery capacity, AC line frequency, timed inverter shutoff, activate self-test, load bank output power control and remote reboot, UPS nominal voltage adjustment and UPS line to battery power voltage setpoints
- Built-in Emergency Power Off (EPO) interface with cable
- Hardwire 120V AC input/output (L-N-G)
- Front panel LEDs offer current monitoring and battery charge level information
- Single line TEL/DSL or network ethernet line surge suppression
- \$250,000 Ultimate Lifetime Insurance

## **Specifications**

OUTPUT	
Output Volt Amp Capacity (VA)	3000
Output kVA capacity (kVA)	3
Output Watt Capacity (watts)	2400
Output kW capacity	2.4
Output power factor	0.8
Crest Factor	3:1
Nominal Output Voltage(s) Supported	110V; 120V
Nominal Voltage details	120V default
Frequency compatibility	50 / 60 Hz
Frequency compatibility details	Output frequency matches input nominal on startup, defaults to 60 Hz on cold-start
Output voltage regulation (line mode)	+/- 2%
Output voltage regulation (Economy line mode)	+/- 10%
Output voltage regulation (Battery mode)	+/- 2%
Built-in UPS output receptacles	Hardwire
Output AC waveform (AC mode)	Sine wave
Output AC waveform (battery mode)	Pure Sine wave

Rated input current (at maximum load)  Nominal Input Voltage(s) Supported  UPS input connection type  Recommended Electrical Service  Phase  Single-Phase  BATTERY  Full load runtime (minutes)  12 min. (2400w)  (minutes)  24A  12 min. (2400w)  Expandable battery runtime  External battery pack compatibility  DC system voltage (VDC)  110V AC; 120V AC  110
Voltage(s) Supported  UPS input connection type  Recommended Electrical Service  Phase Single-Phase  BATTERY  Full load runtime (minutes)  Half load runtime (minutes)  Expandable battery runtime  Supports extended runtime with optional external battery packs  External battery pack compatibility  DC system voltage  72
Recommended Electrical Service 30A 120V (L-N-G)  Phase Single-Phase  BATTERY  Full load runtime (minutes) 12 min. (2400w)  Half load runtime (minutes) 30 min. (1200w)  Expandable battery runtime Supports extended runtime with optional external battery packs runtime (minutes) BP72V15-2U (limit 1); BP72V28RT-3U (multi-pack compatible); BP72V18-2US (multi-pack compatible)  DC system voltage 72
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Battery recharge rate (included batteries)  Less than 6 hours from 10% to 80%
Replacement battery cartridge (internal UPS battery replacement)  RBC96-3U (quantity 2)
Battery Access Front panel battery access door
Battery replacement description  Hot-swappable, user replaceable batteries
VOLTAGE REGULATION
Voltage regulation description  Online, double-conversion power conditioning
Overvoltage 2% output voltage regulation during overvoltages to 150 correction
Undervoltage 2% output voltage regulation during undervoltages to 80 correction
Severe undervoltage correction  2% output voltage regulation during undervoltages to 65 (under 70% load only)
LEDS ALARMS & SWITCHES
LED Indicators  14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace batter and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats
Alarms  Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown condition
Alarm cancel Power-fail alarm can be silenced using alarm-cancel switch operation
Switches 2 Switches control off/on power status and alarm-cancel/self-test operation

SURGE / NOISE SUPPRESSION			
UPS AC suppression joule rating	480		
UPS AC suppression response time	Instantaneous		
UPS Dataline suppression	1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet		
EMI / RFI AC noise suppression	Yes		
PHYSICAL			
Installation form factors supported with optional accessories	2 post rackmount (2POSTRMKITHD); Tower (2-9USTAND)		
Optional mounting accessory notes	Wallmount installation not recommended		
Primary form factor	Rackmount		
UPS / Power Module dimensions in primary form factor (height x width x depth / inches)	5.2 x 17.8 x 29.5		
UPS / Power Module dimensions in primary form factor (height x width x depth / cm)	13.3 x 45.1 x 75		
Rack Height	3U		
Secondary form factor	Tower (requires 2-9USTAND)		
UPS / Power Module weight (lbs)	111.3		
UPS / Power Module weight (kg)	50.5		
UPS Shipping dimensions (height x width x depth / inches)	11.2 x 31.5 x 23		
UPS Shipping dimensions (height x width x depth / cm)	28.6 x 80 x 58.4		
Shipping weight (lbs)	149.9		
Shipping weight (kg)	68.1		
Cooling method	Fan		
UPS housing material	Steel		
ENVIRONMENTAL			
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius.		
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius		

Relative Humidity	0 to 95%, non-condensing
AC mode BTU / hr. (full load)	1112.7
AC economy mode BTU / hr. (full load)	520.9
Battery mode BTU / hr. (full load)	1219.3
AC economy mode efficiency rating (100% load)	94%
COMMUNICATIONS	
Communications interface	USB (HID enabled); DB9 Serial; Contact closure; EPO (emergency power off); Slot for SNMP/Web interface
Network monitoring port description	Supports detailed monitoring of UPS and site power conditions; DB9 port supports RS232 and contact closure communications.
PowerAlert software	Included
Communications cable	USB and DB9 cabling included
WatchDog compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
LINE / BATTERY TRANS	SFER
Transfer time	No transfer time (0 ms.) in online, double-conversion mode
Low voltage transfer to battery power (setpoint)	80V (100% load), 65V (
High voltage transfer to battery power (setpoint)	150
SPECIAL FEATURES	
Cold Start (startup in battery mode during a power failure)	Cold-start operation supported
High availability UPS features	Automatic inverter bypass; Hot swappable batteries
Green & high efficiency features	High efficiency economy mode operation; Schedulable daily hours of economy mode operation
CERTIFICATIONS	
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); Meets FCC Part 15 Category A (EMI)
WARRANTY	
Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 Ultimate Lifetime Insurance

# **Related Items**

Related Model	Description	Qty.
BP72V15-2U	BP72V15-2U - External Battery Pack for UPS System	1
BP72V28RT-3U	BP72V28RT-3U - External Battery Pack for UPS System	1
WEXT3-2200-3000	3-Year Extended Warranty - For Smart Line-Interactive and Online Tower or Rack models, 2200-3000VA	1
WEXT5-2200-3000	5-Year Extended Warranty - For Smart Line-Interactive and Online Tower or Rack models, 2200-3000VA or less	1
ENVIROSENSE	Monitors temperature, humidity and contact-closure inputs. (Requires UPS with SNMPWEBCARD, monitored PDU or switched PDU.)	1
SRSWITCH	Magnetic Door Switch Kit for front and rear doors; requires ENVIROSENSE	1
MODBUSCARD	For remote monitoring and control via MODBUS protocol	1
RELAYIOCARD	Programmable Relay I/O Card	1
AS400CABLEKIT2	Power Management Tools - UPS Communication Cable Kit for System i / AS400 / iSeries Servers	1
2-9USTAND	Enables Tower Placement of Rackmount UPS Systems	1
2POSTRMKITHD	Enables 2-Post Rackmount Installation of 3U and Larger UPS, Transformer and Battery Pack Components	1

More information, including related products, owner's manuals, and additional technical specifications, can be found online at www.tripplite.com/en/products/model.cfm?txtModelID=4976.

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